



Student Employment Program
2055 Purcell Way, North Vancouver, BC V7J 3H5

JOB DESCRIPTION

EMPLOYER:	Capilano University
ADDRESS:	2420 Dollarton Hwy, North Vancouver, BC V7H 1A8
CONTACT PERSON:	Bailey Kew
PHONE/EMAIL:	604.990.7952 / housing@capilanou.ca
JOB LOCATION:	Student Housing Services
WORK TERM:	August 2018 to April 2019
POSITION TITLE:	Residence Advisor (RA)

POSITION SUMMARY:

Residence Advisors (RAs) live in the CapU Residence community and are responsible for fostering a safe and engaging living and learning environment for students in residence. Under the supervision of the Residence Life Facilitator, Residence Advisors work as a team to support the needs of residence students through programming, community building, peer helping, and emergency response. Residence Advisors are expected to maintain presence and approachability in their assigned community and provide ongoing leadership and mentorship to students. Residence Advisors also participate in an on-call rotation, responding to after-hours incidents and concerns related to student support and community safety.

DUTIES AND RESPONSIBILITIES:

Community Building and Student Support:

- Maintains regular visibility, availability and approachability within their assigned community to respond to a variety of student needs and issues.



- Regularly initiates face-to-face check-ins with students in their area to develop rapport and promote individual growth and development.
- Refers students to on-campus resources for support and informs the Residence Life Facilitator of escalated or difficult to manage student concerns.
- Develops and implements regular needs-based programming and events as directed by the Residence Life Facilitator.
- Assists with the planning and implementation of large, residence-wide events and initiatives.
- Convenes monthly floor meetings with students in their assigned community.
- Implements initial intervention and mediation strategies in situations of conflict within the community and takes proactive measures (such as “roommate agreements”) to minimize future conduct.
- Promotes an atmosphere of accountability by encouraging students to keep common spaces clean and reports outstanding issues to Student Housing Services.

Community Safety and On-Call:

- Participates in the Residence Advisors On-Call all rotation as scheduled by the Residence Life Facilitator.
- Conducts regular building rounds while on-call and responds to the Residence Advisors on-call phone line during on-call hours, providing immediate response for incidents as necessary. Informs the Residence Life Facilitator and/or Campus Security of escalated or difficult-to-manage on-call scenarios.
- Remains in residence during the period of their on-call shift and must not consume or be under the influence of alcohol or other judgment-impairing substances while on-call.
- Responds appropriately to violations of residence or University policies, including the Residence Code of Conduct and Residence Contract and documents their observations and actions.
- Role models appropriate behaviour by adhering to all relevant policies and job expectations.
- Immediately reports any issues that may compromise security or safety in residence to the Residence Life Facilitator and/or Campus Security.

**Team and Administrative Duties:**

- Participates fully in the mandatory Residence Advisor training program and attends ongoing training and professional development programming throughout the term of employment.
- Attends weekly Residence Advisors team meetings as scheduled by the Residence Life Facilitator.
- Attends regular 1-on-1 meetings with the Residence Life Facilitator as scheduled by the Residence Life Facilitator.
- Assists with move-in and move-out preparation and implementation and maintains a presence during all designated move-in and move-out days as scheduled by Student Housing Services.
- Completes administrative tasks including community logs, incident reports, and maintenance requests, and programming proposals in a detailed and timely manner as directed by the Residence Life Facilitator.

SKILLS REQUIRED:

- Strong interpersonal skills and a high degree of approachability and empathy.
- Excellent intercultural communication skills and a demonstrated ability to work positively in diverse communities.
- Demonstrated leadership, mentorship and coaching skills.
- Ability to work both independently and collaboratively as part of a team.
- Strong critical thinking skills and ability to make decisions under pressure.
- Demonstrated skills in planning, time management, and attention to detail, particularly in regards to programming and events.
- Understanding of the importance of community engagement and accountability.
- Ability to maintain confidentiality in accordance with freedom of information and protection of privacy (FOIPOP) regulations, and deal with sensitive issues with tact and diplomacy.

CONDITIONS OF EMPLOYMENT:



- The Residence Advisor must be a full time student with good academic standing and must maintain this status throughout the duration of the contract.
- The Residence Advisor is subject to the Residence Standards.
- The Residence Advisor must have valid certification in Emergency First Aid Training with CPR/AED Level C or higher for the duration of the contract.
- The Residence Advisor must have all extracurricular activities that require more than an average of 10 hours per week approved by the Residence Life Facilitator.
- The Residence Advisor must have completed a minimum of one semester at a university.

HOURS & AVAILABILITY:

Residence Advisors for the 2018/2019 academic year must be fully available for ongoing training beginning in the Spring 2018 semester. The specific dates of the training will be outlined in the offer letter to the successful candidate(s).

Residence Advisors do not work scheduled hours, but are expected to maintain a presence in the community, complete on-call shifts, and attend events and meetings regularly.

COMPENSATION:

Residence Advisors are provided with a single-style room in their assigned community and a residence meal plan as compensation for their role. The value of the room and meal plan is taxable.

HOW TO APPLY:

Please fill out the online application form at www.capilanou.ca/ResidenceAdvisor and submit your Resume and Cover Letter to housing@capilanou.ca. This position will remain open until filled.