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A Message From the President

As a University with strong ties to our local First Nations communities, we are proud to welcome you to Capilano. For nearly 50 years, Capilano University has inspired and challenged students to be innovators—to create meaningful experiences that will help achieve success, both in and outside of the classroom. Here, we encourage you to reach for anything you aspire to achieve. You are our future.

By choosing Capilano University, you will continue to move forward on your journey of lifelong learning in a supportive, inclusive and creative environment. You have joined a community of more than 11,000 students, faculty and staff who will contribute to an extraordinary experience. At Capilano, we work together to build leaders who will excel in their future careers.

I invite you to explore what Capilano University has to offer and discover what makes the Cap experience so unique.

On behalf of the entire University community, I wish you every success for the future.

Sincerely,

Paul Dangerfield
President, Capilano University
Welcome From the First Nations Liaison Officer

First Nations Student Services, Capilano University

It is an honour and a privilege to welcome you to Capilano University. As the First Nations Liaison Officer, I have the opportunity to meet and interact with First Nations students from all over Canada who have made Capilano University their choice for their post-secondary education. It is an exciting time to witness so many Indigenous people making the next step in their lives an educational one. Capilano University has so much to offer students seeking a higher education. Situated on traditional Squamish, Tsleil-Waututh and Sechelt Nation territory, the north campus of Capilano University resides on 34 acres of land, with one-third protected, second-growth forest. Capilano offers a unique environment unlike any other. If you are in to varsity sports, we have it. If you choose to participate in a club, we have many to choose from. If you would like to relax on your own, we have the space for you. Capilano University continues to provide students with supportive instructors and rewarding and meaningful programs. By becoming a student at Capilano University, you will find that you will be challenged as a student and given the opportunity for leadership. You are role models for your community and the university. I hope that you enjoy your educational pursuits here at Capilano University and I look forward to having the chance to meet with you. We welcome you and support you in your endeavours. I wish you joy and success in your learning experience at Capilano University.

Clay Little
First Nations Liaison Officer
Capilano University
Welcome From the First Nations Advisor

First Nations Student Services, Capilano University

As the First Nations Advisor for Capilano University, I would like to take this opportunity to welcome all returning students and a special welcome to all first-year students. I am originally from the Tzeachten First Nation in the Fraser Valley and I have spent most of my life here in the Vancouver area.

The First Nations Student Services Department offers a wide variety of support services to the First Nations student population on campus. We work with students who have self-identified as First Nation, Métis and/or Inuit. We also provide liaison, advocacy and referral services to on- and off-campus resources, First Nations communities and other Aboriginal organizations. I would like to encourage you to get involved in our First Nation’s Student Issues Committee that meets regularly throughout the school year. Please feel free to contact me if you have any questions or need some assistance. I look forward to meeting each of you throughout the school year.

All My Relations,
David Kirk
First Nations Advisor
Capilano University
Welcome From
Chief Ian Campbell,
Squamish Nation

Welcome to all students and staff of Capilano University.

On behalf of the Squamish Nation, we welcome you to the village of Chichelxwi7kw. Thank you for honouring our war Chief’s name Capilano. We wish continued success in your studies and future endeavours. May the Great Creator bless you and your family.

*Chen kwenmantumiwit,*
It is with Gratitude,
*Xalek/Sekyu Siyam*
Chief Ian Campbell
Squamish Nation
Welcome from Chief Maureen Thomas, Tsleil-Waututh Nation

On behalf of the Tsleil-Waututh Nation, People of the Inlet, we welcome you to our homelands and waters in which the main campus of Capilano University is located. The Tsleil-Waututh have lived in this area since time out of mind. We have always been stewards of these lands and waters, in order to ensure that those who come after us can benefit as we have for centuries.

In this day and age, our people understand the importance of having an education. We know that there are many opportunities in diverse careers for xwelenemuxw (First Nations people) to fulfil. We understand that these opportunities may require a certificate, a diploma, or a degree. Indeed, we echo one of our great leaders, Chief Dan George, who in his Lament for Confederation said,

“I shall grab the instruments of the white man’s success – his education, his skills – and with these new tools I shall build my race into the proudest segment of your society.”

We encourage you to seek out programs and staff that will help guide and support you during your time here; we encourage you to share your knowledge and gifts with all students and staff across the campus; mostly, we wish you all the best as you complete your educational journey here at Capilano University.

Respectfully,

Chief Maureen Thomas
Tsleil-Waututh Nation
Welcome From
Chief Calvin Craigan,
Sechelt Nation

“7imash 7imash Welcome to k álax-ay Capilano University Sunshine Coast Campus.

On behalf of my Council and as Chief of the shíshálh Nation I extend a warm welcome to every student seeking their post-secondary education here on the Sunshine Coast. It is with particular pride that I watch students from our community pursue their dreams and degrees with passion and forethought on knowledge this investment in education will impact their entire lives and the many lives they will touch throughout their careers. Our people attend university more frequently now than ever and our Elders know that this is the highest priority for the individual Nation member to achieve if we as shíshálh are to have the influence and power to effect changes at the highest levels in Canada. You are going to find our people in boardrooms, running corporations, in the medical fields, in technology, in academics and research, in science and beyond and when they are in vital positions across the country at the centre of change and growth you will have watched the seeds grow on our lands beginning at Capilano University.

Chief Calvin Craigan
hiwus”
David Kirk, First Nations Advisor and Clay Little, First Nations Liaison Officer
Dates to Remember and Contact Information

APPLICATION DATES

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ARTS AND SCIENCES AND BUSINESS ADMINISTRATION PROGRAMS

Applications with all required documentation and the application fee must be submitted by the deadline.

GENERAL INQUIRIES

North Vancouver Campus and Administrative Offices
Capilano University
2055 Purcell Way
North Vancouver, BC V7J 3H5
Phone: 604.986.1911
Fax: 604.984.4985

Sunshine Coast Campus
Capilano University
P.O. Box 1609
5627 Inlet Ave.
Sechelt, B.C. V0N 3A0
Phone: 604.885.9310
Fax: 604.885.9350

Ts’zil Learning Centre
P.O. Box 232,
Mount Currie, BC, V0N 2K0
Phone: 604.894.2300
Fax: 604.984.2302

The Early Application Deadline is March 31 for fall (September - December), September 15 for spring (January - April) and January 31 for summer (May – August) term. The Application and Document Deadline for priority registration is May 31 for fall (September – December), October 15 for spring (January – April) and February 17 for summer (May – August). Applications that are submitted or finalized (documents submitted) after the Application and Document Deadline will be processed as time permits, but will not be granted priority registration.

***Please note: Required documents include official/original secondary and post-secondary transcripts. ***
USEFUL NUMBERS:
Accessibility Services: 604.983.7526
Audio-Visual: 604.984.1783
Conflict Resolution Advisor: 604.983.7547
Counselling Department: 604.984.1744
Facilities: 604.984.4963
Health and Safety: 604.990.7869
IT Services: 604.984.4952
Learning Specialist: 604.984.4919
Poison Control: 1.800.567.8911
University Switchboard: 604.986.1911

North Shore Taxi: 604.987.7171
Parkway Towing: 604.929.1134
Pay Parking Services: 604.983.7593
Sunshine Cabs: 604.987.3333
TransLink: 604.953.3333

Emergency Numbers
- North Vancouver
Medical, Fire, Police: 9-1-1
First Aid: 604.984.1772
Security: 604.984.1763
Switchboard: "0"

Emergency Numbers
- Sunshine Coast
Medical, Fire, Police: 9-1-1
St. Mary's: 604.885.2224
RCMP non-emergency: 604.885.2266
Sunshine Coast Taxi: 604.885.3666

Frequently Called Numbers
Admissions, Transcripts
Registrar's Office
Phone: 604.984.4900

Academic Advising Centre
Phone: 604.984.4990

Non-credit courses and programs
Continuing Education
Phone: 604.984.4901

First Nations Student Services
Capilano University First Nation's Student Services Department is now on Facebook. Sign up for Facebook and connect with the Capilano University First Nations Student Services Department.

David Kirk
First Nations Advisor
Room LB 196
604.984.1762
dkirk@capilanou.ca

Clay Little
First Nations Liaison Officer
Room LB 196
604.986.1911, Local 3067
clittle@capilanou.ca
OTHER INDIGNINOUS PROGRAMS

Mount Currie Foundations Program
Contact Lynda Sampson
604.894.2302

Indigenous Independent Digital Filmmaking (IIDF)
Contact Doreen Manual
Phone 604.990.7904
dmanual@capilanou.ca

ARTS AND SCIENCES

Capilano University Lil’wat Nation and
Capilano University Sechelt Nation Language and Culture Certificate
Capilano University Squamish Nations Language and Culture Program
First Nations Programs and Services at Capilano University

Capilano University offers a wide variety of programs and courses. We offer relevant programs for First Nations students wishing to participate in programming relevant to the media and their community.

FIRST NATIONS STUDENT SERVICES
The First Nations Student Services Department provides direct services to First Nation students including:

- assistance with course selection and registration
- information concerning university resources
- advising for special programs
- liaising with First Nations Band and Aboriginal Education coordinators and university instructors
- consultation regarding personal and educational career paths

The First Nations Advisor and the First Nations Liaison Officer also act as a resource to the student-based First Nations Student Union Committee.

Located in the Kéxwusm-áyakn Student Centre, on the first floor in the north campus library building (lb 196), the First Nations Student Services Department is involved with the First Nations Advisory Committee, an external advisory group and the Indigenizing the Academy Committee.
CAPILANO UNIVERSITY FIRST NATIONS PROGRAMMING

Indigenous Independent Digital Filmmaking
The Indigenous Independent Digital Filmmaking Diploma is a two-year, full-time program that starts in September. Graduates can work as production assistants, camera operators/assistants, editing assistants, editors, writers, production managers, directors, and broadcast journalists and learn to run their own production companies. Please visit www.capilanou.ca or speak with an academic advisor for admission requirements.

Contact Doreen Manual
604.990.7904
dmanual@capilanou.ca

CAPILANO UNIVERSITY CAMPUS-WIDE EVENTS
Capilano University offers culturally diverse campus-wide events for all students. Past events have included a First Nation alumni event, medicine wheel workshop, student potluck, Aboriginal awareness week and a drum-making workshop to name a few. Keep up to date by checking your Capilano University email account and watch for posters posted in the First Nations Lounge and throughout the university.

FIRST NATIONS COMMITTEE
In the spring of 1991, Aboriginal students formed a committee to discuss issues, provide support and organize events and campaigns around Aboriginal issues.

The Committee is comprised of self-identifying Aboriginal students who are members of the Capilano Students’ Union. In the past, the committee has worked on a wide variety of issues and events such as a meet and greet, movie nights, potlucks, First Nations awareness days and hosting guest speakers. Committee meetings are held regularly throughout the semester in the First Nations Lounge; please look for posters around campus for meeting times.

The First Nations Committee gives members the chance to make the First Nations Lounge and Capilano University a better place for students. It is a way for Aboriginal students to organize events that bring awareness of their culture and issues on-campus or issues affecting all First Nations. The committee is dedicated to addressing the very specific needs of Aboriginal students while making certain that support is available for those students. The committee is the way to make changes within the student union and the university; if you have ideas regarding any First Nations issues or an idea for an event you would like to see happen, please bring them to the committee. Find us online at http://csu.bc.ca/firstnations.

The First Nation Committee of the Capilano Students’ Union considers university access programs, support services and culturally appropriate curriculum essential as these enhance enrolment and completion rates for Aboriginal Peoples.

KÉXWUSM-ÁYAKN STUDENT CENTRE
The Kéxwusm-áyskn Student Centre is where Aboriginal students can gather to study, share,
and socialize in a relaxed atmosphere. The centre provides a support network for Aboriginal students at Capilano University, while helping Aboriginal culture flourish in the university community. The centre is located in the library room number 196.

**The Kéxwusm-áyakn Student Centre**

**Provides:**
- a safe place for students of Aboriginal ancestry (First Nations, Inuit, and Métis) to study, relax and meet new people
- strive to provide meaningful information and resources to all Aboriginal peoples. It’s a great opportunity to meet new people and have some fun.

**Resources in the Lounge Include:**
- Computer lab, printer (and paper)
- Fridge, microwave and sink
- Telephone
- Free coffee and tea
- Resource library
- Notice board for events, employment and general information

We welcome everyone and hope you stop by. If you need something or just want a place to find friends on your academic journey, the First Nations Lounge will add to your success both at Capilano University and in the future.

**FIRST NATIONS EXTERNAL ADVISORY COMMITTEE**

The First Nations External Advisory Committee meets regularly during the school year to discuss scholastic issues and programs regarding First Nations students at Capilano University. The First Nations Students’ liaison and Aboriginal students are invited to sit on this committee. Please contact the First Nation Students’ Liaison or the Capilano Students’ organizer if you are interested.
Academic Support

COUNSELLING AND LEARNING SUPPORT
Sometimes, students encounter obstacles that make it difficult for them to achieve the success they desire in university. If you are experiencing difficulties and would like to find ways to work through them, you may want to speak with a counselor.

What do Counsellors Do?
- Career exploration and personal planning
- Identifying and confronting obstacles to success
- Personal counseling

For more information on the many different issues that the counselors can help with, please contact Counselling and Learning Support, Burch Building Room #267 at 604.984.1744 or www.capilanou.ca/services/personal/counselling.html

SETTLING IN TO YOUR COURSE WORK
Post-secondary education can be an enriching learning experience and a very meaningful time in your life. There also can be a lot of demands and challenges for a student on the road to success. You may have difficulties understanding the course material or you may struggle to write a term paper. These challenges have a profound effect on your academic success and can affect your confidence and motivation. The challenges can affect your ability to complete assignments and gain an understanding of course material. Resources are available and the following section will provide information on support for overcoming challenges and obstacles.

THE WRITING CENTRE
The main campus of Capilano University has a Writing Centre where you can “drop in” and work on writing assignments with a faculty from the English, Adult Basic Education or English as a Second Language departments. The Writing Centre offers students a quiet setting to work independently. There is no cost for enrolled students. The Writing Centre has computers with printers, information regarding different aspects of

Resources available on campus:
Most Capilano University campuses offer a wide variety of support programs for their students. Before starting school, take some time to familiarize yourself with what is offered on campus in terms of academic support.
writing, writing workshops, a web-searchable reference book collection and access to a detailed web site with an “ask-an-instructor” feature. The Writing Centre is located in Fir 402c. Please check for current hours of operation by calling 604.984.4956 local 4956.

MATHEMATICS LEARNING CENTRE (MLC)
The Mathematics Learning Centre (MLC), located in the Birch Building (BR-289), provides services for all students at the university. During scheduled hours, students may obtain individual assistance from the instructor on duty with math or statistics problems related to any course taken at the university. The MLC has two large study areas, a video/computer room and a library of math reference texts. The video/computer room has three video stations, where students may view math videos on topics in calculus, pre-calculus, algebra and statistics. Students can also use the three computers stations and printer to research material online or access materials posted by their instructor (calculus, pre-calculus, algebra and statistics).

The MLC is located in Birch 289. For hours of operation or more information, contact 604.983.7502, local 7502 or visit www.capilanou.ca/programs/math/learning.htm

THE LEARNING SPECIALIST
The role of the learning specialist is to help students develop the study skills and strategies they need to be successful at the post-secondary level. The learning specialist assists students by offering study skill workshops, individual assistance, learning or study skills resources and student success credit courses. For more information please contact a learning specialist.

Alison Parry is located at the main campus, Birch 278 or call 604.984.4919.

COMPUTER LEARNING CENTRE
Computers are available for student use in the Computer Learning Centre. Instructional services include an introduction to word processing, email account setup and solutions to hardware and software problems.

LIBRARY
The library features a large collection of books, DVDs, videos and CDs as well as access to a wide variety of online database with full-text articles. Librarians are available to assist with your research so that you can make the best use of these valuable resources. Please contact your library for further details on its current hours of operation.

INSTRUCTOR HELP
If you are having difficulties in a certain class, raise your concerns with your instructor. Your instructors have years of experience and can offer powerful guidance and support. Most instructors have scheduled time for students outside of class time. Find out your instructors’ office hours and book a time to discuss your academic concerns. All you have to do is ask for help and come to meet with your instructor with prepared questions to help you stay on track.

STUDY GROUPS
Study groups are a great way of keeping yourself on track. An academic, course-related study group creates a team of people who all want to excel in a particular course or program. An effective study group meets consistently and communicates throughout the semester. The study group should have common goals and
established rules. Creating a study group will help you (and your group) meet new people and enhance your post-secondary experience by establishing meaningful relationships. This can be a powerful tool in your academic career.

Capilano University students can book study rooms for larger groups of students wishing to get together. Please speak with a Capilano librarian for details.

**ACADEMIC ADVISORS**

Confused about where to go academically? Not sure what courses to take or if you are on the right academic path? Academic advisors are available to provide you with general information on university programs and help you with the application process. They can assist you with course selection and educational planning, and provide information on transfer requirements to other post-secondary institutions.

The Advising Centre is located on the second floor of the Birch Building 238. Please call 604.984.4990 to book an appointment with an advisor or to inquire about drop-in hours. The Advising Centre can also be reached by e-mail at advising@capilanou.ca

**STUDENT SUCCESS WORKSHOPS**

Capilano University also offers students many different student success workshops throughout the year. All workshops are free and are usually scheduled during non-class time. The workshops are coordinated through the counselling department. A schedule can be found there or around the campus. Workshops include: note-taking, time management, overcoming procrastination, library and web research skills, exam preparation, improving your concentration and stress management. Please keep your eyes open for the next workshops or speak with the counselling department for details.
Our Elders

At Capilano University we feel our Elders offer strong advice and natural guidance to our Aboriginal students. Our elders are a valuable resource. They provide support and guidance to all students and staff. Elders visit the campuses and meet with students on a one-on-one basis/group in the Kéxwusm-áyakn Student Centre. Cultural teachings are also a passion for our Elders. From teachings about the medicine wheel to workshops on drum making, our Elders offer a wide variety of interactive educational activities. Elders also participate with our faculty in classroom presentations. We hope that you take the time over the course of your studies with Capilano to get to know our Elders, whether it is through one of the many activities or over a cup of coffee. They have much wisdom to share with you and can offer respectful guidance.
How do I register for Capilano University?

You can register at www.capilanou.ca (Capilano University web site) or in person at the Registrar’s Office located in the Birch Building on the second floor.

I do not meet the English 12 proficiency for a program or course at Capilano University, what should I do?

Students who plan to enroll in any first-year English course must submit the results of the Language Proficiency Index (LPI) test or take the Capilano English Diagnostic Test (EDT) prior to registration. This process must be completed unless you have the following:

- A final grade of A or higher in English 12 or English Literature 12
- A final grade of 4 or higher in an advanced placement course in English Composition or English Literature
- A final grade of 6 or higher in the International Baccalaureate English A standard level, or 5 or higher in English A higher level
- A final grade A in BENG 052
- A final grade of C- or higher in an English transfer course from another college or university
- A degree from an English-speaking university

Please note: Successful completion of any ESL course does not qualify a student for direct entry into English 010 or English 100. For a schedule of upcoming EDT dates, visit: www.capilanou.ca/programs/english/diagnostic.

I need a child care subsidy while I am school, who do I call?

Please contact the Child Care Subsidy Services Centre at 1.888.338.6622 or fax 1.877.544.0699. Their office hours are from 7 am to 7 pm. You can access their application form by visiting www.mcf.gov.bc.ca/childcare/eligibility.htm.

Where can I find public transit information?

For complete information on buses, SeaBus and SkyTrain within the Lower Mainland, please visit www.translink.bc.ca or phone 604.953.3333.

Where can I find additional information about Capilano University?

On www.capilanou.ca under “Services.”

Where can I find a map and/or directions to the different campuses?

Go to “Directions and Maps” on www.capilanou.ca.

The parking meter isn’t working properly, what do I do?

Westpark is responsible for parking meters at Capilano University. Please follow the instructions posted on the meter.
Student Housing

RENTING AND HOUSING (WHAT YOU NEED TO KNOW)
Finding accommodation can be challenging for students as many others will be seeking similar housing at the same time. The best advice would be to start looking early and tell people what you are looking for. Many students find accommodation by word of mouth.

BEFORE RENTING
Before renting, you may want to ask the following so that there are no surprises:

- Do all of the appliances work?
- Is the unit well heated?
- Does it have ample hot water?
- Are there any pests?
- Are there enough drawers, closets, etc.?
- What utilities are included with the rent?
- Are there laundry facilities and ample parking?
- Are the locks on the doors and windows in good working order?
- Where is the nearest store and bus stop?
- What are the “house rules”?

The more that you can inquire about your possible accommodations, the less likely you are to have problems when you move in.

WHERE TO START LOOKING...
Step One: Check out the Capilano Students’ Union web page at www.csu.bc.bc for an up-to-date listing of housing for students. There you will find a housing registry which is a list of rental units that are available to rent to students. The list will include the number of bedrooms, price and a brief description.
Available housing can be added to the list through an online form, sent by fax to 604.984.4995, or taken over the phone at 604.984.4969. Please note that during our semester book sales there may not be staff available to answer the phone during peak times.

Listings are automatically deleted two weeks after the date they are posted. For more information about the housing list or other CSU services please call the front desk at 604.984.4969, the services coordinator at 604.983.7561 or email csu@capilano.ca.

**Step Two:** If you have can't find anything after using university resources, you may want to try vancouver.en.craigslist.ca or www.rentbc.com. You can also check out www.homes4students.ca, a student-recommended site. As well as checking online, look at the rental suite section in the classified section of The Vancouver Sun, the Province or the North Shore News.

**Step Three:** You can also visit your campus and look at the bulletin boards around campus and in the Students’ Union building looking for “accommodation-to-share” posters. Often people with a suite for rent or looking for a roommate will put up posters in these places.

**KNOW YOUR RIGHTS AS A TENANT**

In BC, the Residential Tenancy Act sets out the rights and obligations of tenants and landlords. To receive an adaptation of the Tenancy Act, you can refer to the Capilano Students’ Union handbook or to receive a copy of the Tenant Survival Guide (a booklet produced by the Tenant Resource and Advisory Centre), visit the Student Union Building or go online to www.tenants.bc.ca. This resource will look at your protection as a renter, what to do if you are refused rental housing, information on security (damage) deposits, rent, repairs, eviction, sale of property, moving out and arbitration.

You can get information booklets from the Tenants’ Resource and Advisory Centre website at www.tenantsbc.ca and more valuable information from the Residential Tenancy Office website at www.rto.gov.bc.ca.

**Contact Information Regarding Your Rights as a Tenant**

**Tenants’ Resource and Advisory Centre Hotline**
Toll free 1.800.665.1185
Vancouver: 604.255.0546
www.tenantsbc.ca

**Residential Tenancy Branch**
Toll Free: 1.800.665.8779
Victoria: 250.387.1602
24-hr line: 1.800.661.4886
www.rto.gov.bc.ca

**Lawyer Referral (free)**
1.800.663.1919

**BC Human Rights Coalition**
(non-government organization)
604.689.8474
1.877.689.8474
www.bchrcoalition.org

**BC Human Rights Tribunal**
(Government body)
Phone: 604.775.2000
Fax: 604.775.2020
TTY: 604.775.2021
Toll-free in BC: 1.888.440.8844
www.bchrt.bc.ca
Band Sponsorship and Financial Assistance

FINANCIAL ASSISTANCE
The Financial Aid and Awards Office at Capilano University provides information to prospective, current, and graduated students on various options of financial assistance including scholarships, awards, bursaries, grants, government student loans, student lines of credit and part-time funding, as well as advises on student financial planning and budgeting. The Financial Aid and Awards Office handle over 12,000 general inquiries annually.

WHAT IS THE DEFINITION OF A FULL-TIME OR PART-TIME STUDENT?
Throughout this section, reference is made to full-time and part-time students. Full-time is considered at least 60% of a full course load as outlined by the program of study. Therefore, 60% of five courses (totaling 15 credits) would be three courses (totaling 9 credits). A part-time student is someone who is taking a minimum one course to a maximum of 59% of a full course load as outlined by the program of study. Students with a registered permanent disability may study at an approved reduced course load. Financial assistance for part-time studies covers tuition, compulsory student fees, books and supplies related to the program, but not living costs.

WHAT IS AN ACADEMIC YEAR?
An academic year refers to the period of study as defined by the post-secondary institution. Typically, an academic year for most post-secondary programs is eight months. The program of study will outline a course calendar that defines the academic year.

BAND SPONSORSHIP
Contact your local band office or visit www.ainc-inac.gc.ca for information on band sponsorship to assist you with your post-secondary studies.

Indian and Northern Affairs Canada (INAC) offers financial assistance programs for post-secondary students meeting certain eligibility criteria outlined in the National Program Guidelines. Please see www.ainc-inac.gc.ca for details.

POST-SECONDARY STUDENT SUPPORT PROGRAM (PSSSP)
This program provides financial assistance to Status Indian and Inuit students who are enrolled in eligible post-secondary programs, which includes: community college and CEGEP diploma or certificate programs; undergraduate programs; and advanced professional degree programs.

Financial assistance under the PSSSP may be provided in the following areas:

- **Tuition** support for part-time and full-time students that may include fees for registration, tuition, and the cost of books and supplies required for courses.
- **Travel** support for full-time students who must leave their permanent place of residence to attend college or university. Students may qualify for funding to return home twice per academic year.
- **Living expenses** for full-time students to help cover the costs of food, shelter, and transportation.

First Nation students who want to pursue post-secondary studies and access available funding programs should contact their local band office.

Eligible Inuit students seeking more information on how to apply for available funding for post-secondary education should contact the designated organizations or the INAC regional office in the province where they have resided for the past twelve consecutive months.

**GOVERNMENT STUDENT LOANS (STUDENTAID BC)**

StudentAid BC (SABC) helps eligible students with the cost of their post-secondary education through loans, grants, and other special financial aid programs. Most SABC programs are based on financial need, providing financial assistance where applicants do not have the resources to meet the costs of post-secondary education and basic living expenses. If you are a resident of British Columbia and meet additional eligibility criteria, apply for government student loans online at www.studentaidbc.ca

The latest you can apply for full-time assistance is six weeks before your study period ends. You will be required to complete separate applications for each term of study; however, you may apply for more than one term at the same time in the same academic year. Government student loans are repayable with interest, but are interest-free while in full-time studies. Grants do not have to be repaid, but are considered taxable income.

**GOVERNMENT STUDENT LOANS (OUT-OF-PROVINCE)**

Students who have not resided in British Columbia for at least one year prior to the start of their study period must apply for government student loan funding through their home province/territory in which they resided for a minimum of one year.

**CANADA STUDENT GRANTS**

The Government of Canada works in partnership with most provinces and territories to deliver student financial assistance programs (exceptions are Quebec, Northwest Territories, and Nunavut which operate their own student financial assistance programs). Among other eligibility criteria, applicants must be taking a minimum 60% course load as a full-time student or between 20% and 59% of a full course load as a part-time student. Grants are non-repayable funds to help students and their families manage the cost of post-secondary education. Information can be found on
the StudentAid BC website at www.studentaidbc.ca and at CanLearn at www.canlearn.ca

When applying for a Canada Student Loan, your eligibility for Canada Student Grants will automatically be assessed and you may be eligible to receive more than one grant simultaneously.

OTHER GOVERNMENT FINANCIAL ASSISTANCE
Students may also review financial assistance programs available through Human Resources and Skills Development Canada at www.hrsdc.gc.ca

HOW TO APPLY FOR AWARDS AT CAPILANO UNIVERSITY
Capilano University offers over 10 distinct awards for Aboriginal students. Additionally, there are hundreds of scholarships, bursaries, and awards for Capilano University students studying in the fall and/or spring terms. Students must login to the Student Information Web Service at www.capilanou.ca and select "Financial Aid and Awards". Instructions and application deadlines are listed on this site.

LIST OF PUBLIC POST-SECONDARY INSTITUTIONS IN BC Financial Aid and Award Offices
1. British Columbia Institute of Technology (Burnaby) 604.432.8555
2. Camosun College (Victoria) 250.370.3000
3. Capilano University (North Vancouver) 604.984.4966
4. College of New Caledonia (Prince George) 250.561.5838
5. College of the Rockies (Cranbrook) 250.489.8264
6. Douglas College 604.527.5487
7. Emily Carr University of Art and Design (Vancouver) 604.844.3844
8. Justice Institute of British Columbia 604.582.5672
9. Kwantlen Polytechnic University (Surrey) 604.599.2700
10. Langara College (Vancouver) 604.323.5376
11. Vancouver Island University (Nanaimo) 250.740.6423
12. Nicola Valley Institute of Technology (Vancouver) 604.602.3418
13. North Island College (Campbell River/Courtney/Port Alberni) 1.800.715.0914
14. Northern Lights College 1-866-463-6652 (general enquiries)
15. Northwest Community College (Terrace) 250.635.6511
16. Okanagan College (Kelowna) 250.862.5419
17. Royal Roads University (Victoria) 250.391.2511
18. Selkirk College (Castlegar) 250.365.7292
19. Simon Fraser University (Burnaby) 604.291.4356
20. Thompson Rivers University (Kamloops) 250.828.5000
21. University of the Fraser Valley (Abbotsford) 604.853.7441
22. University of British Columbia (Vancouver) 604.822.5111
23. University of Northern British Columbia (Prince George) 250.960.6319 (financial assistance)
24. University of Victoria (Victoria) 250.721.8423
25. Vancouver Community College (Vancouver) 604.443.8421 and 604.871.7046 (Financial Assistance)

Capilano University would like to acknowledge the work of the First Nation Education Steering Committee and Indian and Northern Affairs Canada, BC Region. Please note that this is only an
abbreviated version of the First Nation Post-Secondary Education Handbook for the BC Region. There are many other details outlined in the First Nations Post-Secondary Education Handbook for the BC Region which include: Local Operating Policy, Appeal Process, as well as, other detailed information and required regarding documentation information. For a free, complete, PDF-version of the handbook, please visit the First Nation Steering Committee web page. Copies of the Post-Secondary Education National Program Guidelines are available in the Education Programs and Services Handbook distributed by INAC or by calling 604.775.8142.

CAPILANO UNIVERSITY BURSARIES and SCHOLARSHIPS

Financial Aid and Awards
Scholarships/Awards for Aboriginal Students

Did You Know...
In addition to being eligible to receive the customary scholarships and awards offered through Capilano University, specific awards are available exclusively to Aboriginal students.

Listed here are some of the awards available through Capilano University (and the terms when they are available):

- BMO Bank of Montreal for Aboriginal Students (Fall)
- First Nations Award (Fall/Spring)
- HSBC Aboriginal Award (Fall)
- Laura (Pat) Band and Richard Band Award (Fall/Spring)
- Minerva Foundation Award (Fall/Spring)
- Squamish Nation Scholarship (Spring)
- Swan-e-set Award (Spring)
- Xats'alanexw Siyam Award (Fall/Spring)
- Yataltanault (Carole Newman) Award (Fall/Spring)

For general information visit our web site at http://www.capilanou.ca/services/financial.html or Financial Aid and Awards front counter services are available in the Registrar’s Office, located at BR 230.

Please view the following additional web sites as they can provide you with useful information which may assist you in the financing and planning of your education.

EXTERNAL AWARDS FOR ABORIGINAL STUDENTS

These awards are not administered by Capilano University. The following sites provide useful information that may assist students in finding information on external award opportunities. This information is for general reference and is subject to change.

Aboriginal Canada Portal
www.aboriginalcanada.gc.ca
Aboriginal Multi-Media Society
www.ammsa.com
Assembly of First Nations
www.afn.ca
BC Hydro
www.bchydro.com
Canadian Council for Aboriginal Business
www.caab.com/faay
Caribou Friendship Society Bursary
www.tru.ca/finaid/awards/external/cariboufriends hip.html
Ch’nook Scholars Program Supporting Business
www.ch-nook.ubc.ca
Xerox National Aboriginal Program
www.xerox.ca

FIRST NATIONS POST-SECONDARY EDUCATION GUIDELINES

Did you know that the First Nations Education Steering Committee (FNESC/FNSA) has over thirty publications on First Nations learning available to you? You can find many of them at www.fnesc.ca or you can order them direct from this website:

Publications
Newsletters
Annual Reports
Conference Summaries
Regional Session Discussion Papers and Summaries
First Nations, Inuit and Aboriginal Health (Health Canada)

Information collected from the Health Canada Web Site www.hc-sc.gc.ca under First Nations, Inuit and Aboriginal Health

BENEFITS INFORMATION
Health Canada provides eligible First Nations and Inuit people with a specified range of medically necessary, health-related goods and services when they are not covered through private insurance plans or provincial/territorial health and social programs.

Non-Insured Health Benefits (NIHB) include prescription drugs, over-the-counter medication, medical supplies and equipment, short-term crisis counselling, dental care, vision care and medical transportation.

BENEFIT CRITERIA
A benefit will be considered for coverage when:

• The item or service is on a NIHB Program benefit list or NIHB schedule
• It is intended for use in a home or other ambulatory care settings
• Prior approval or predetermination is obtained (if required)
• It is not available through any other federal, provincial, territorial or private health or social program
• The item is prescribed by a physician, dental care provider, or other health professional licensed to prescribe, and
• The item is provided by a recognized provider.

WHO IS AN ELIGIBLE RECIPIENT?
An eligible recipient is someone who is entitled to receive benefits such as vision care, prescription drugs or other benefits or services from the NIHB Program.
An eligible recipient must be identified as a resident of Canada and one of the following:

- A registered Indian according to the Indian Act
- An Inuk recognized by one of the Inuit Land Claim organizations; or
- An infant less than one year of age, whose parent is an eligible recipient.

When recipients are eligible for benefits under a private health care plan, or public health or social program, claims must be submitted to these plans and programs first before submitting them to the Non-Insured Health Benefits Program.

**Recipient Reimbursement**

Service providers are encouraged to bill the program directly so that recipients do not face charges at the point of service when receiving health care goods or services.

When a recipient does pay directly for goods or services, he or she may seek reimbursement from the NIH Program. Requests for reimbursement must be received on a NIH Client Reimbursement Request Form, within one year from the date of service or date of purchase.

The form information is available as a webpage or as a PDF. The web version of the NIH Client Reimbursement Request Form is not the actual form. It displays the information on the form and will not be accepted if used to request reimbursement. If you wish to submit a request, you can only use the PDF version of the NIH Client Reimbursement Request Form.

All requests for reimbursement of eligible benefits must include:

- Original receipts with cost breakdown (for example: dispensing fees, unit cost, and the Drug Identification Number (DIN) for drugs)
- Recipient’s name, address, identification number (the treaty/status, nine- or 10-digit number, ‘N’ or ‘B’ number), band name and family number or other health care number
- A copy of the prescription; and
- A completed recipient authorization section on the NIH Client Reimbursement Request Form.

To obtain a print version of the NIH Client Reimbursement Request Form, contact the nearest Regional Office, or a local First Nations and Inuit Health Authority.

**Appeal Process**

Recipients may initiate an appeal when a benefit has been denied by the NIH Program. Appeals must be initiated by recipients or their representative at each level of appeal. There must also be supporting information from a health care provider(s) as required.

A written explanation of the decision taken will be provided to the recipient, or representative, at each level of the appeal process.

Refer to the Non-Insured Health Benefits Appeal Procedures or contact the nearest regional office for more information.
RESOURCES

Detailed Information Booklet
The Non-Insured Health Benefits Program Information Booklet provides specific details on the program, how to access services and what is expected of eligible recipients.

DENTAL
Coverage for dental services is determined on an individual basis, taking into consideration the current oral health status, past client history, accumulated scientific research and availability of treatment alternatives.

What Is Covered?
- Diagnostic services (examinations, x-rays)
- Preventive services (cleanings)
- Restorative services (fillings)
- Endodontics (root canal treatments)
- Periodontics (treatment of gums)
- Prosthodontics (removable dentures and fixed bridges as an alternate benefit)
- Oral surgery (removing teeth)
- Orthodontics (straightening teeth)
- Adjunctive services (additional services like sedation)

Who Can Provide Dental Benefits?
Dental services must be provided by a licensed dental professional such as a dentist, dental specialist, or denturist.

How Do You Access Dental Benefits?
- Make an appointment with a dental provider and tell him/her that you are eligible for non-insured health benefits.
- The dental provider will examine your teeth and tell you what services you will need.
- Ask your dental provider if the service is covered under the NIHB Program (certain services may need predetermination/prior approval).
- Ask the dental provider if he/she will request additional professional fees above those paid by the NIHB Program.
- If a benefit is denied you can appeal the decision. Refer to the Appeals section at the end of this booklet for more information.

VISION
What Is Covered?
- Eye examinations (you should get approval for this ahead of time, in case this is not insured in your province or territory)
- Eyeglasses that are prescribed by a vision care provider
- Eyeglass repairs
- Eye prosthesis (artificial eye)
- Other vision benefits depending on your specific medical needs and according to the agreement negotiated with the association of your province or territory.
Who Can Prescribe Vision Benefits?
The vision benefit must be prescribed by a licensed vision care professional who has studied a specific program, passed the exams and received a certificate that entitles him/her to work in that field.

Licensed vision care professionals include:
- an optometrist who is licensed to check your vision and to prescribe lenses to correct vision problems.
- an ophthalmologist who is a doctor specializing in diseases of the eye.

Who Can Provide Vision Benefits?
A recognized provider may be one of the following:
- a licensed optometrist
- an optician (an optician prepares the eyeglasses that have been prescribed)
- an ophthalmologist

How Do You Access Vision Benefits?
- Have your eyes examined by an optometrist or ophthalmologist
- Take your prescription to a recognized provider, such as an optician or an optometrist.
- The recognized provider will call or fax the local FNIHB Regional Office or the responsible First Nations and Inuit Health Authority for benefit approval.

If a benefit is denied, you can appeal the decision. Refer to the Appeals section on this page for more information.

What Are Your Responsibilities?
- Tell the recognized provider if you receive benefits under any other health plan.
- Tell the recognized provider that you are eligible to receive benefits under the NIHB Program.
- Give the provider your nine- or 10-digit identification number (treaty/status, 'N' or 'B' number), band name and family number or other health care number.

Appeal Process
Recipients may initiate an appeal process when a benefit has been denied through the NIHB Program.

Three levels of appeal are available. Appeals must be initiated by you at each level. There must be supporting information/documentation from your health care provider(s) as required. A written explanation of the decision taken will be provided to you, or to your representative, at each level of the appeal process.

Refer to published NIHB Appeal Procedures available in each region or on the program’s web site or contact your FNIHB Regional Office.

Please note: The First Nations, Inuit and Aboriginal Health booklet has other health related benefits and information not listed. The booklet also covers in detail: drugs (pharmaceutical services), medical transportation, medical supplies and equipment, crisis intervention counselling, payment of non-insured health benefits outside Canada and privacy and consent information. For further information, please visit the Health Canada web site or contact First Nations and Inuit Health Canada (British Columbia Region).

British Columbia Region
Non-Insured Health Benefits First Nations and Inuit Health Canada
757 West Hastings St. Suite 540
Vancouver BC, V6C 3E6
Phone: 604.666.3331 (toll-free): 1.800.317.7878
Inventory of Aboriginal Services, Issues and Initiatives in Vancouver

Aboriginal Specific Organizations and Ongoing Initiatives

This includes the City of Vancouver’s Social Planning Departments and an Inventory of Aboriginal Services, Issues and Initiatives in Vancouver.

YOUTH SERVICES

Broadway Youth Resource Centre
691 East Broadway St. Vancouver BC, V5T 1X7
Phone: 604-709-5720, Fax: 604-709-5721
Email: byrc@pcrs.ca

City of Vancouver Youth Outreach Team, Social Planning Department
453 12th Ave. West, Vancouver BC, V5Y 1V4
Phone: 604.871.6032, Email: youth@vancouver.ca
Web site: www.vancouveryouth.ca

Covenant House Vancouver
575 Drake St., Vancouver BC, V6B 4K8
Phone: 604.685.5437 Fax: 604.685.5324, Email: info@covenanthousebc.org
Web site: www.covenanthousebc.org

Deputy Child and Youth Officer, Aboriginal Services
#901 - 808 West Hastings St., Vancouver
Phone: 1.800.476.3933 Fax: 604.775.3205
Email: cyo@gov.bc.ca
Web site: www.gov.bc.ca/cyo

Dusk to Dawn Resource Centre
St. Youth Job Action
1056 Comox St., Vancouver, V6E 4L7
Phone: 604.683.7354 Fax: 604.683.7358

Eslha7an Employment and Training Centre: Youth Programs Squamish Nation
345 West 5th St., North Vancouver BC, V7M 1K2
Contact: Faye Halls, Coordinator
Phone: 604.985.7711
Web site: www.squamish.net

Justice For Girls
Phone: 604.689.7887 Fax: 604.689.5600
Email: info@justiceforgirls.org
Web site: www.justiceforgirls.org
Squamish Nation has a youth development coordinator, youth centre, recreation centre, Social Development office, the Eslha7an Employment Centre, Training Centre and the Eslha7an Learning Centre. The learning centre provides First Nations students (between the ages of 15 and 24) with adult basic education and a Dogwood Diploma. There is a program for students with learning disabilities for various ages and a program for students over 19 years old. The Family Health Centre provides drug and alcohol counselling, a health clinic and legal aid. The youth development coordinator assists youth (10-18 years) with court and probation. Summer youth employment program for First Nations youth 15-19 years old and a post-secondary school program are provided.

Urban Native Youth Association
1640 East Hastings St., Vancouver BC, V5L 1S6
Phone: 604.254.7732 Fax: 604.254.7811
Email: unyainfo@unya.bc.ca
Web site: www.unya.bc.ca

Urban Multi-purpose Aboriginal Youth Centre Initiative (UMAYC)
Contact either the BC Association of Friendship Centres at 1.800.990.2432 or Department of Canadian Heritage, Bruce Lund: 604.666.1558
Web site: www.bcaafc.com

ELDERS

BC Elders Communication Centre Society
1415 Weiwaikum Road
Campbell River BC, V9W 5W9
Phone: 250.286.9977 or 1.877.738.7288
Fax: 250.286.4809
Email: bcelders@telus.net
Web site: www.bcelders.com
Indian Residential School Survivors Society
#911 – 100 Park Royal South
West Vancouver, V7T 1A2
Phone: 604.925.4464 or 1.800.721.0066
Fax: 604.925.0020
Email: reception@irsss.ca
Web site: www.irsss.ca

Musqueam Elders Centre
4000 Si-Lu Dr., Vancouver, B C
Phone: 604.263.6312 Pager: 604.801.2919
Web site: www.musqueam.bc.ca

HEALTH SERVICES
Vancouver Aboriginal Child and Family Services Society
#309 - 877 East Hastings St., Vancouver
Phone: 604.602.7558 Fax: 604.602.7559
Email: acfss@shawbiz.ca
Web site: www.vacfss.com

Lu’ma Native Housing Society
(Aboriginal Patients’ Lodge)
1254 East 8th Ave., Vancouver BC, V5T 1V2
Phone: 604.707.9191
Reservation Cell: 604.682.7375
Fax: 604.707.9135
Web site: www.lnhs.ca

Aboriginal Wellness Program at Vancouver Coastal Health
#320 - 1290 Hornby St., Vancouver BC, V6Z 1W2
Phone: 604.633.4238 Fax: 604.714.3477
Email: AboriginalHealthServices@vch.ca

Aboriginal Health Program at BC Women’s Hospital & Health Centre
Aboriginal Health Program Coordinator
Phone: 604.875.2348

Aboriginal Women’s Health and Healing Research Group
#406 – 2194 Health Sciences Mall, UBC
Vancouver BC, V6T 1Z3
Phone: 604-827-3349 Fax: 604-822-2495
E mail: lindaday@interchange.ubc.ca

BC Aboriginal Network on Disability Society
1179 Kosapsum Crescent, Victoria BC, V9A 7K7
Phone: 1.888.815.5511 Fax: 250.381.7312
Web site: www.bcands.bc.ca

City of Vancouver – Social Planning Department
Inventory of Aboriginal Services, Issues and Initiatives in Vancouver
Web site: www.vancouver.ca/aboriginal

UBC Institute for Aboriginal Health #400 –
2194 Health Sciences Mall, UBC
Vancouver BC, V6T 1Z3
Phone: 604.822.2115
Email: dmhughes@interchange.ubc.ca
Web site: http://health.aboriginal.ubc.ca/

Healing Our Spirit BC Aboriginal HIV/Aids Society
100-2425 Quebec St., Vancouver BC, V5T 4L6
Phone: 604.879.8884 or 1.866.745.8884 Fax: 604.879.9926
Email: info@healingourspirit.org
Website: www.healingourspirit.org
Health Canada, First Nations and Inuit Health
Web site: www.hc-sc.gc.ca/fnih-spnii/nihb-ssna/index_e.html

Hey-way'noqu' Healing Circle
for Addictions Society
206-33 East Broadway Vancouver BC, V5T 1V4
Phone: 604.874.1831 Fax: 604.874.5235
Email: heywaynoqu@telus.net
Web site: www.firstnationstreatment.org/heywaynoqu.htm

McCreary Centre Society
3552 East Hastings St., Vancouver BC, V5K 2A7
Phone: 604.291.1996 Fax: 604.291.7308
Email: mccreary@mcs.bc.ca
Web site: www.mcs.bc.ca

Red Road HIV/AIDS Network Society
804-100 Park Royal South
West Vancouver BC, V7T 1A2
Phone: 604.913.3332 or 1.866.913.3332
Email: info@red-road.org
Web site: www.red-road.org

Vancouver Native Health Society
449 East Hasting St, Vancouver BC, V6A 1P5
Phone: 604.254.9949 Fax: 604.254.9948
Email: vnhs@shawbiz.ca,
Web site: www.vnhs.net

EDUCATION
Aboriginal Community Career and Education Services Society (ACCESS)
110-1607 East Hastings St
Vancouver BC, V5L 1S6
Phone: 604.251.7955 Fax: 604.251.7954
Email: info@buildingfuturestoday.com
Web site: http://www.accessfutures.com/

British Columbia Institute of Technology —
Aboriginal Services
3700 Willingdon Ave., Burnaby BC, V5G 3H2
Phone: 604.432.8474 Fax: 604.431.0724
Email: aboriginalservices@bcit.ca
Web site: www.bcit.ca/aboriginal

Capilano University-First Nation Student Services
2055 Purcell Way, North Vancouver BC, V7J 3H5
Phone: 604.984.1762 Fax: 604.990.7902
Web site: www.capilanou.ca/services/first-nations/

First Nations Education Steering Committee
#113 - 100 Park Royal South
West Vancouver BC, V7T 1A2
Phone: 604.925.6087 Fax: 604.925.6097
Toll-free: 1.877.422.3672
Email: info@fnesc.ca
Web site: www.fnesc.ca

First Nations House of Learning and Xwi7Xwa Library at UBC
1985 West Mall, UBC, Vancouver BC, V6T 1Z2
Phone: 604.822.8940 Fax: 604.822.8944
Email: fnhltcmp@interchange.ubc.ca
Web site: www.longhouse.ubc.ca

Langara College – Aboriginal Studies Program
100 West 49th Ave., Vancouver BC, V5Y 2Z6
Phone: 604.323.5645 Fax: 604.323.5590

Native Education Centre
285 East 5th Ave., Vancouver BC
Simon Fraser University — Certificate in First Nations Studies Research
AQ 6188, Simon Fraser University
Burnaby BC, V5A 1S6
Phone: 604.291.4774 Fax: 604.291.4989
Web site:  
https://www.sfu.ca/students/calendar/2016/summer/programs/first-nations-studies-research/certificate.html

SOCIAL SERVICES/COMMUNITY AND FAMILY SUPPORT

Aboriginal Community Policing Centre
100-1726 East Hastings St., Vancouver, BC
Phone: 604.678.3790 or 604.678.3791
Fax: 604.678.3792
Email: coordinator@vacpc.org,
Web site: www.vacpc.org

Aboriginal Front Door Society
384 Main St., Vancouver, BC
Phone: 604.697.5666 Fax: 604.801.5883
Email: afd@telus.net
Web site: http://www.abfrontdoor.com/

Aboriginal Mothers Centre Society
2014 Wall St., Vancouver BC, V5L 1B1
Phone: 604.253.6299
Web site: http://www.aboriginalmothercentre.ca/home.html

Anderson Lodge Women’s Healing Centre
(Circle of Eagles Lodge Society)
Phone: 604.874.1246 Fax: 604.874.9464
Web site: www.circleofeagles.com/anderson.htm

Battered Women’s Support Services
1424 Commercial Dr.
Vancouver BC, V5L 5G2
Phone: 604.687.1868 Fax: 604.687.1864
Email: information@bwss.org
Web site: www.bwss.org

BC Aboriginal Child Care Society
708-100 Park Royal South
West Vancouver, V7T 1A2
Phone: 604.913.9128 Fax: 604.913.9129
Web site: www.acc-society.bc.ca

BC Ministry for Children and Family Development — Vancouver
Phone: 604.660.2433 Fax: 604.660.4005

Boys R Us
1292 Hornby St., Vancouver BC, V6Z 1W2
Phone: 604.633.4200

Cedar Cottage Neighbourhood House
4065 Victoria Dr., Vancouver BC, V7T 1A2
Phone: 604.913.9128 Fax: 604.913.9129
Email: ccnh@telus.net
Web site: http://www.cedarcottage.org/

Circle of Eagles Lodge Society
1470 East Broadway, Vancouver, V5N 1V6
Phone: 604.874.9610 or 1.888.332.6357
Fax: 604.874.3858
Web site: www.circleofeagles.com

Crabtree Corner
533 East Hastings St., Vancouver BC, V6A 1P9
Phone: 604.216.1650
Email: enquiry@ywcavan.org
Web site: www.ywcavan.org/content/Tract/Crabtree_Corner/258
Downtown Eastside Women's Centre  
302 Columbia St., Vancouver, BC, V6A 4J1  
Phone: 604.681.8480 Fax: 604.681.8470  
Web site: www.dewc.ca

Family Services of Greater Vancouver  
1616 West 7th Ave., Vancouver BC V6J 1S5  
Phone: 604.731.4951 Fax: 604.733.7009  
Website: www.fsgv.ca

Federation of Aboriginal Foster Parents  
3455 Kaslo St, Vancouver BC, V3M 3H4  
Phone: 604.291.7091 Fax: 604.291.7098  
Email: info@fafp.ca, Web site: www.fafp.ca

First Nations Big Sisters Mentorship Program  
34 East 12th Ave., Vancouver BC, V5T 2G5  
Phone: 604.873.4525 Fax: 604.873.2122  
Email: info@bigsisters.bc.ca

First Nations Child and Family Caring Society of Canada  
1001-75 Albert St., Ottawa ON, K1P 5E7  
Phone: 613.230.5885 Fax: 613.230.3080  
Email: info@fnfcfs.com  
Web site: www.fnfcfs.com

First Nations Legal Clinic (UBC)  
1822 East Mall, UBC, Vancouver BC, V6T 1Z1  
Phone: 604.687.0285 Fax: 604.822.5269  
Email: taylor@law.ubc.ca  
Web site:  
http://aboriginal.ubc.ca/2011/02/20/first-nations-legal-clinic/

Harry Jerome Community Recreation Centre  
123 East 23rd St., North Vancouver BC, V7L 3E2  
Phone: 604.987.7529

Helping Spirit Lodge Society  
3965 Dumfries St., Vancouver BC, V5N 5R3  
Phone: 604.872.6649 Fax: 604.873.4402  
Email: helping_spirit@telus.net  
Web site: www.helpingspiritlodge.org

John Braithwaite Community Centre  
145 West 1st St., North Vancouver BC, V7M 1B1  
Phone: 604.982.8300

John Howard Society  
763 Kingsway, Vancouver BC, V5V 3C2  
Phone: 604.872.5651 ext. 314  
Fax: 604.872.8737  
Email: seyouth@jhslmbc.ca  
Web site: www.johnhowardbc.ca

Métis Family Services  
13639 108th Ave. Surrey BC, V6C 1A5  
Phone: 604.584.6621 Fax: 604.582.4820  
Web site: www.metisfamilyservices.com

Native Courtworker and Counselling Association of British Columbia  
50 Powell St., Vancouver BC, V6A 1E9  
Phone: 604-687-0281 or 1.877.771.9444  
Fax: 604.687.5119  
Email: nccabc@nccabc.net  
Web site: www.nccabc.ca

Native Women’s Association of Canada  
Six Nations of the Grand River, P.O. Box 331, Ohsweken ON, N0A 1M0  
Phone: 519.445.0990 Fax: 519.445.0909  
Email: reception@nwac-hq.org,  
Website: https://nwac.ca/
PACE
416-119 West Pender St., Vancouver BC, V6B 1S5
Phone: 604.872.7651 or 1.866.872.8751
Fax: 604.872.7508
Email: paceadmin@telus.net
Web site: www.pace-society.ca

Pacific Association of First Nations Women
#204 - 96 East Broadway
Vancouver BC, V5T 4N9
Phone: 604.873.1833 Fax: 604.872.1845
Email: pafnw@telus.net

RCMP-North Vancouver
147 East 14th Street
North Vancouver BC, V7L 2N4
Phone: 604.985.1311

Roundhouse Community Centre
181 Roundhouse Mews, Vancouver BC, V6Z 2W3
Phone: 604.713.1800 Fax: 604.713.1813
Email: roundhousecc@vancouver.ca
Web site: www.roundhouse.ca

Vancouver Aboriginal Child and Family Services Society (VACFSS)
745 Clark Dr., Vancouver BC, V5L 3J3
Phone: 604.872.6723 Fax: 604.872.5274
Email: info@vacfss.com
Web site: www.vacfss.com

Vancouver Aboriginal
Transformative Justice Services
1607 East Hastings St., Vancouver BC, V5L 1S7
Phone: 604.251.7200 Fax: 604.251.7201
Email: vatjs@telus.net
Web site: http://www.vatjss.com/

Vancouver Métis Community Association
211-744 West Hastings St.
Vancouver BC, V6C 1A5
Phone: 604.682.2933 Fax: 604.683.3911
Email: vancouvermetis@hotmail.com
Web site: www.vancouvermetis.com

Vancouver Police Board
c/o 312 Main St., Vancouver BC, V6A 2T2
Phone: 604.717.3170 Fax: 604.257.3878
Email: office@vancouverpoliceboard.ca
Web site:
www.vancouver.ca/police/policeBoard/index.html

Warriors Against Violence Society
2425 Oxford St., Vancouver BC, V5K 1M7
Phone: 604.-255.3240 Fax: 604.254.7673
Email: letpar@shaw.ca
Web site: www.kiwassa.bc.ca/wav/

Watari, Youth, Community and Family Services
301-877 East Hastings St., Vancouver BC, V6A 3Y1
Phone: 604.254.6995 Fax: 604.254.6985
Email: info@watari.org
Web site: www.watari.org

West Vancouver Police Department
1330 Marine Dr., West Vancouver BC, V7T 1B5
Phone: 604.925.7300 Fax: 604.925.5938

WISH Drop-in Centre
119 West Pender St., Vancouver BC, V6B 1S5
Phone: 604.669.9474 Fax: 604.669.9479
Web site: www.wish-vancouver.net
Women Against Violence Against Women — Aboriginal Outreach Program
Phone: 604.255.6232
Email: aboriginalprogram@wavaw.ca
Web site: www.wavaw.ca

**PRESCHOOL AND CHILDCARE**

**Eagle's Nest Aboriginal Head Start**
618 East Hastings St, Vancouver, V6A 1R1
Phone: 604.253.3354
Email: eagles.nest@telus.net
Web site: www.ahsabc.net

**Emma’s Early Learning and Care Centre and Tupper Young Parent Services**
598 East 22nd Ave., Vancouver BC, V5V 2A2
Phone: 604.713.8233
Email: enquire@ywcavan.org
Web site: [www.vsb.bc.ca/programs/tupper-young-parents-program](http://www.vsb.bc.ca/programs/tupper-young-parents-program)

**Musqueam Childcare Centre and Cooperative Preschool**
6735 Salish Dr., Vancouver,
Phone: 604.263.3261

**Singing Frog Aboriginal Head Start**
(BC Aboriginal Child Care Society)
2150 McLean Dr., Vancouver BC, V2G 1J1
Phone: 604.253.5388
Email: vanessa@vanahs.com

**EMPLOYMENT AND TRAINING AND BUSINESS**

**Aboriginal Human Resource Development Council of Canada**
British Columbia
Wendy Cheney, Phone: 604.666.8262 or 1.866.711.5091
Email: contact.us@ahrdcc.com
Web site: [http://aboriginalhr.ca/](http://aboriginalhr.ca/)

**Aboriginal Business Canada**
Floor 21, 300 West Georgia St.,
Vancouver BC, V6B 6E2
Phone: 604.666.3871 Fax: 604.666.0238

**Employment and Training - Squamish Nation**
Stitsma Employment Centre
345 West 5th St., North Vancouver BC, V7M 1K2
Phone: 604.985.7711 Fax: 604.988.8917

**First Nations Employment Society**
#300-395 Railway St., Vancouver BC, V6A 1A6
Phone: 604.605.7194 Fax: 604.605.7195
Web site: www.fnes.ca

**VanASEP — Vancouver Aboriginal Skills and Employment Partnership**
3636 East 4th Ave., Vancouver BC, V5M 1M3
Phone: 604.294.5448, Fax: 604.294.5442
Web site: www.vanasep.ca
**HOUSING SERVICES**

**BC Housing (Home Office)**
Suite 1701-4555 Kingsway
Burnaby BC, V5H 4V8
Phone: 604.433.1711 Fax: 604.439.4722
General Information: 1.866.465.6873
Email: webeditor@bchousing.org
Web site: [http://www.bchousing.org/contactus/office_locations](http://www.bchousing.org/contactus/office_locations)

**Co-op Housing Federation**
Web site: www.chf.bc.ca
200 – 5550 Fraser St., Vancouver BC, V5W 2Z4
Phone: 604.879.5111
Toll-free (in BC): 1.866.879.5111

**Lu’ma Native Housing Society**
25 West 6th Ave., Vancouver
Phone: 604.876.0811 Fax: 604.876.0999
Email: info@lnhs.ca
Web site: www.lnhs.ca/Luma/index.htm

**Vancouver Native Housing Society**
1726 East Hastings St., Vancouver
Phone: 604.320.3312
Web site: [http://vnhs.ca/](http://vnhs.ca/)

**MISCELLANEOUS**

**Aboriginal Sport Circle**
Roundpoint Building, RR 3,
Akwesasne Mohawk Territory,
Cornwall Island ON, K6H 5R7
Phone: 613.938.1176 Fax: 613.938.9181
Web site: www.aboriginalsportcircle.ca

**Assembly of First Nations**
Trebla Building, 473 Albert St.,
Ottawa, ON K1R 5B4
Phone: 1.866.869.6789 Fax: 613.241.5808
Web site: www.afn.ca

**Canadian Heritage – Vancouver Office**
#400 - 300 West Georgia St.,
Vancouver BC, V6B 6C6
Phone: 604.666.0176, Fax: 604.666.3508

**Centre for Native Policy and Research**
301-207 West Hastings St.
Vancouver BC, V6B 1H7
Phone: 604.488.1029 Fax: 604.488.1049
Email: info@cnpr.ca

**CESO Aboriginal Services**
212-1999 Marine Drive
North Vancouver BC, V7P 3J3
Phone: 604.986.4566 or 1.800.986.4566
Fax: 604.984.3584
Email: british.columbia@cesosaco.com

**City of Vancouver Social Planning Department**
453 12th Ave. West, Vancouver BC, V5Y 1V4
Phone: 604.871.6032
Email: social.planning@vancouver.ca,
Web site: www.vancouver.ca/aboriginal

**Co-Op Radio**
110-360 Columbia St., Vancouver BC, V6A 4J1
Program Coordinator 604.684.8494 ext. 226
Email: programs@coopradio.org
Web site: www.coopradio.org

Firehall Arts Centre
280 East Cordova St., Vancouver BC, V6A 1L3
Box Office: 604.689.0926 Office: 604.689.0691
Fax: 604.684.5841
Email: firehall@firehallartscentre.ca
Web site: www.firehallartscentre.ca

First Peoples’ Heritage, Language and Culture Council
1 A Boat Ramp Road
Brentwood Bay, BC V8M 1N9
Phone: 250.652.5952 Fax: 250.652.5953
Email: info@fphlcc.ca
Web site: http://www.fpcc.ca/

Full Circle: First Nations Performance
206-02-555 Great Northern Way
Vancouver BC, V5T 1E2
Phone: 604.683.0497 Fax: 604.683.8953
Email: info@fullcircle.ca
Web site: www.fullcircle.ca

Indigenous Media Arts Group
1965 Main St., Vancouver BC, V5T 3C1
Phone: 604.871.0173 Fax: 604.876.3202
Email: imag@vcn.bc.ca

Indian and Northern Affairs Canada, British Columbia Region
600-1138 Melville St.
Vancouver, BC V6E 4S3
Phone: 604.775.7114 or 604.775.5100
Fax: 604.775.7149

Lil’wat Nation
P.O. Box 602, Mount Currie, BC, V0N 2K0
Phone: 604.894.6115 Fax: 604.894.6841

Living In Community
Phone: 604.254.5401 ext. 208
Fax: 604.254.7673
Email: info@livingincommunity.ca,
Web site: www.livingincommunity.ca

Métis BC Nation
Vancouver Office
905-1130 West Pender Street
Vancouver BC, V6E 4A4
Phone: 604.801.5853 or 1.800.940.1150

Musqueam Indian Band Administration Dept.
6735 Salish Dr, Vancouver BC, V6N 4C4
Phone: 604.263.3261 Fax: 604.263.4212
Web site: www.musqueam.bc.ca

Sechelt First Nation
P.O. Box 740 5555 Sunshine Coast Highway
Sechelt BC, V0N 3A0
Phone: 604.885.2273
Web site: www.secheltnation.ca

Squamish Nation
320 Seymour Boulevard
North Vancouver BC, V7J 2J3
Phone: 604.980.4553 or 1.877.628.2288
Fax: 604.980.9601
Web site: www.squamish.net

Tsleil-Waututh Nation
3075 Takaya Dr., North Vancouver BC, V7H 2V6
Phone: 604.929.3454 or 1.866.929.3454
Fax: 604.929.4714
Email: saraht@twnation.ca,
Web site: www.burrardband.com
Turtle Island Native Network
Aboriginal and First Nations news and information network.
www.turtleisland.org

Union of British Columbia Indian Chiefs
500-342 Water St., Vancouver BC, V6B 1B6
Phone: 604.684.0231, Fax: 604.684.5726
Email: ubcic@ubcic.bc.ca
Web site: www.ubcic.bc.ca

United Native Nations
110-425 Carrall St., Vancouver
Phone: 604.980.0323 or 1.800.555.9756
Fax: 604.980.0324
Email: unn@unns.bc.ca,
Web site: www.unns.bc.ca

Vancouver Aboriginal Friendship Centre
1607 East Hastings St., Vancouver BC, V5L 1S7
Phone: 604.251.4844, Fax: 604.251.1986
Email: info@vafcs.org
Web site: www.vafcs.org
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- Chief Calvin Craigan (hiwus)
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