

 CAPILANO UNIVERSITY		POLICY	
Policy No.		Officer Responsible	
B.511		Vice-President, People, Culture & Diversity	
Policy Name			
Discrimination, Bullying and Harassment Policy			
Approved by	Replaces		Category
Board	E.501		People, Culture and Diversity
Date Issued	Date Revised	Date in effect	Next Review
June, 2018	June 23, 2026	June 23, 2026	June 2027
Related Policies			
B.401 Sexual Violence and Misconduct Policy B.700 Privacy and Access to Information Policy S2003-01 Academic Freedom Policy			

1. PURPOSE

University Commitment

- 1.1 Among the values of Capilano University (the “University”) are diversity, the individuality of learners, open engagement with ideas and respectful engagement with each other, personal accountability for integrity and success, and transparency and an ethic of fairness. The University is committed to providing a respectful learning and working environment that allows for full and free participation of all University Community Members. Discrimination, Bullying and/or Harassment undermine these objectives and violate the fundamental rights, personal dignity and integrity of individuals or groups of individuals. Discrimination, Bullying and/or Harassment are serious offences and are not tolerated by the University, and may be cause for disciplinary sanctions including, where appropriate, suspension, dismissal or expulsion.
- 1.2 The University abides by the B.C. *Human Rights Code* and the B.C. *Workers Compensation Act*. The Discrimination, Bullying and Harassment Policy is intended to prevent discrimination, bullying and/or harassment and is supported by the B.511.1 Discrimination, Bullying and Harassment Procedure (the Procedure) for reporting, investigating and resolving incidents and complaints where this behaviour occurs, including Discrimination-Based Harassment, Sexual Harassment, and Personal Bullying and Harassment.

Academic Freedom

- 1.3 This policy is not intended to infringe upon the ability of instructors and students to engage in academic discussion. In exercising academic freedom, in accordance with S2003-01 Academic Freedom Policy, University Community Members must conduct their behavior in a responsible manner that respects the rights of other University Community Members.

2. DEFINITIONS

“Balance of probabilities”: the standard of proof used to determine findings of fact, requiring the evidence to show that the Harassment that is the subject of the formal complaint is more likely than not to have occurred.

“Complainant”: the person or persons who has filed a formal complaint under this policy and its associated procedure.

“Discrimination”: any form of adverse treatment or omission of a person or group, whether intentional or not, on the basis of one or more of the Protected grounds under the *B.C. Human Rights Code* and for which there is no *bona fide* and reasonable justification. Discrimination has the effect or purpose of unreasonably interfering with that person’s or group’s access to the opportunities, benefits and advantages available to other members of society.

“Discrimination-Based Harassment”: Harassment based on a Protected Ground, and includes sexual harassment, racism, antisemitism or other expressions of hate directed towards individuals or groups protected against Discrimination by the *B.C. Human Rights Code*.

“Employee”: any person employed by the University.

“Good Faith”: honestly intended actions based on reasonable belief and which are not malicious, frivolous or vexatious in nature.

“Harassment” where it appears in this policy refers to behavior that satisfies any one or more of the following as defined in section 2:

- a) “Personal Harassment and Bullying”
- b) “Discrimination-Based Harassment”
- c) “Sexual Harassment”

“University Community Member”: employees, students, board members and volunteers.

“Personal Harassment and Bullying”: conduct which the Respondent knew, or reasonably ought to have known, would cause a University Community Member to be humiliated or intimidated. Personal harassment and bullying need not be based on one of the *B.C. Human Rights Code’s* protected grounds. This conduct usually involves a course of conduct, but a single incident may be sufficient to be considered personal harassment and bullying when the conduct is of a very serious nature.

Examples of Personal Harassment and Bullying may include but are not limited to the following behaviours:

- a) verbal aggression or insults;

- b) persistent demeaning or intimidating comments, gestures or conduct;
- c) threats to a person's employment or educational status, person, or property;
- d) persistent comments or conduct, including ostracism or exclusion of a person, that undermine an individual's self-esteem so as to compromise their ability to achieve work or study goals;
- e) abuse of power, authority or position;
- f) sabotage of a person's work;
- g) hazing;
- h) spreading of malicious rumours or lies;
- i) cyberbullying and harassment;
- j) making malicious or vexatious complaints about a person;
- k) physical assault or threats; or
- l) making aggressive or threatening gestures.

Personal Harassment and Bullying does not include:

- a) the exercise of appropriate managerial or supervisory direction, including appropriate performance management and the imposition of discipline;
- b) reasonable action taken by an instructor relating to management of the classroom and assignment of course work;
- c) constructive criticism;
- d) reasonable changes to assignments or duties;
- e) correction of inappropriate behaviour;
- f) instructional techniques such as using irony, conjecture, and refutation, or assigning readings or other instructional materials that advocate controversial positions; or
- g) respectful expression of differences of opinion.

"Protected Grounds": grounds protected against Discrimination by the B.C. *Human Rights Code*, which may be amended from time to time. Protected grounds are: Indigenous identity, age, race, colour, ancestry, place of origin, political belief, religion, marital status, family status, physical or mental disability, sex, sexual orientation, gender identity or expression and, in the case of employment, unrelated criminal conviction.

"Respondent": a person or persons against whom a complaint of Harassment has been made under this policy and its associated procedure.

“Sexual Harassment”: a comment, conduct, or representations of a sexual nature, including sexual advances, requests for sexual favours, suggestive comments or gestures, or physical contact by a person who knows, or ought reasonably to know, that the conduct or comment is unwanted or unwelcome. The behavior interferes with another person’s participation in a University-related Activity; or leads to or implies employment or academically-related consequences for the person harassed; or creates an intimidating, humiliating or hostile environment.

Examples of sexual harassment may include but are not limited to the following behaviours:

- a) the expression of sexist attitudes, language and behaviour;
- b) unwanted touching or physical contact;
- c) unwelcome sexual flirtations, advances or propositions;
- d) leering or staring;
- e) displaying or circulating pictures or other material of a sexual nature which are not part of the legitimate study, display, use or distribution of topics, material or art forms falling within appropriate academic norms;
- f) exploitation of the fiduciary relationship between Students and Employees of the University;
- g) express or implied promise of a reward for complying with a sexually-oriented request;
- h) reprisal, or express or implied threat of reprisal, for refusing to comply with sexually-oriented requests; or
- i) denial of opportunity, or the express or implied threat of the denial of opportunity, for failure to comply with a sexually oriented request.

“Student”: an individual enrolled in any course (credit or non-credit) at the University.

“University-related Activity”: an activity or event conducted under the authority of the University at any location, on or off campus. All activities on the University’s campuses are University-related unless they are conducted under the control of a person, organization, association or group that is separate from the University.

3. SCOPE AND JURISDICTION

3.1 This policy applies to all University Community Members.

3.2 The policy applies to activities and conduct which have a substantial connection to the University, whether these activities or conduct take place on or off campus, online or in-person, including but not limited to:

- a) participation in University-related Activities;

- b) work-related conferences, training sessions, or seminars;
 - c) work-related travel; and
 - d) social functions that the University sponsors or organizes.
- 3.3 A complaint under this policy may only be brought by a Member of the University Community against another Member of the University Community.
- 3.4 OP.422 Facilities Access Policy requires that individuals visiting any University property or premises or participating in university events, including contractors, subcontractors and their employees, visitors and guests conduct themselves in a way that is consistent with the University's commitment to a respectful, inclusive and safe environment. This policy prohibits:
- a) behaviour that demeans, intimidates, harasses or otherwise harms others; and
 - b) acts of racism (including antisemitism) or other expressions of hate directed towards individuals or groups protected against Discrimination by the B.C. *Human Rights Code*.
- The University will take reasonable action to address concerns related to conduct and reserves the right to restrict or prohibit access to University property or premises.
- 3.5 Contractors that supply services to the University are required to comply with the B.C. *Workers Compensation Act* and expected to hold their employees to the same standards applicable to University Community Members.
- 3.6 In cases involving behaviour that may fall within the definition of "sexual violence and misconduct" in the University's Sexual Violence and Misconduct Policy (B.401), an individual may choose to proceed under that policy.

4. ROLES AND RESPONSIBILITIES

University Community Members

- 4.1 All University Community Members are integral to creating a respectful and safe environment and are expected to treat each other with dignity and respect, and are prohibited from engaging in Harassment.
- 4.2 University Community Members have a responsibility to ensure awareness of, and adherence to this policy, all other University policies and procedures, and all applicable laws.
- 4.3 University Community Members must participate in any procedures taken under this policy. Failure to comply with the provisions or any resolution agreed upon or imposed as a result of this policy and its associated procedure may result in disciplinary action by the University.
- 4.4 All University Community Members, including those in positions of authority, involved in a complaint have an obligation to respect and maintain the confidentiality of information as

described in section 8.

Employees

- 4.5 All Employees are required during onboarding and annually hereafter to complete respectful workplace training courses provided by the University.

Individuals with Supervisory Responsibilities

- 4.6 Supervisors and managers are responsible for fostering and maintaining work and learning environments free from Harassment, and for taking prompt remedial action should Harassment occur.
- 4.7 Supervisors and managers must complete in respectful workplace training for administrators provided by the University during on boarding and annually thereafter to recognize the potential for Harassment, and to respond and mediate informally and/or follow the Procedure for reporting.
- 4.8 Supervisors and managers must address complaints promptly, confidentially and fairly, and seek advice from the Associate Vice President, People, Culture & Diversity or the Associate Vice President, Student Success when appropriate.
- 4.9 Supervisors and managers must implement the recommendations (including disciplinary measures) when required as an outcome of the Procedure.

5. ACCESS TO OTHER PROCESSES

General

- 5.1 This policy and the Procedure are separate from any criminal or civil proceedings. The University is not responsible for determining violations of criminal or civil law.
- 5.2 The University will cooperate in any criminal investigation.

Collective Agreements

- 5.3 Both the faculty and staff collective agreements contain harassment provisions. A Complainant may not concurrently pursue a complaint under both this policy and their respective collective agreement.

6. COMPLAINTS

- 6.1 A University Community Member who believes that they have a complaint of Harassment is

encouraged to make a direct request to the accused that the unwanted behaviour or action(s) cease. If their request is unsuccessful, or if they consider it inappropriate or uncomfortable to make such a request, the individual may seek assistance from their supervisor or manager, People, Culture and Diversity or union representative.

- 6.2 The filing of a complaint under this policy and the Procedure in Good Faith is the right of every University Community Member and may be exercised without fear of retaliation.
- 6.3 The University will exercise care to protect and respect the rights of both the Complainant and the Respondent. The University will seek to achieve procedural fairness in accordance with relevant regulations in dealing with all complaints under this Policy, including the following:
- a) any Complainant who wishes the University to conduct a formal investigation must be prepared to be identified to the Respondent. The principles of confidentiality, as outlined in section 8, will be followed.
 - b) Respondents must be informed of a complaint made against them under this policy. Complainants and Respondents must be given the opportunity to present evidence in support of their positions.
 - c) those responsible for interpreting, administering and applying this policy will apply this policy in an unbiased, non-arbitrary manner.
 - d) complaints made in Good Faith will be addressed in a timely manner.
- 6.4 If the matter becomes the subject of any other problem resolution process, including the subject of a charge laid pursuant to the *Criminal Code of Canada*, the University may elect not to take any further action until the other process has been concluded and further action is requested by the Complainant.
- 6.5 If an individual, in Good Faith, makes a complaint but is not able to satisfy the Balance of Probabilities, the complaint may be dismissed. However, the Complainant may still access support services including but not limited to Counselling and Learning Support or the Employee and Family Assistance Plan.

7. INTERIM MEASURES

The University reserves the right to impose interim (temporary) measures while a complaint is being resolved or investigated, prior to the determination of responsibility, where the reported Harassment significantly disrupts the learning or working environment. Interim measures are not intended to be punitive but are intended to provide a safe environment for all parties.

8. CONFIDENTIALITY AND PRIVACY

- 8.1 The University recognizes that confidentiality and the protection of personal information is

essential to the proper functioning and implementation of this policy and the Procedure.

- 8.2 All individuals involved in the complaint investigation and resolution process must keep all information related to the complaint, investigation, interim measures or resolution confidential and refrain from any public disclosure, including through social media platforms.
- 8.3 Personal information may only be disclosed to appropriate individuals as expressly set out in this policy and in line with B.600 Privacy and Access to Information Policy in order to:
- a) protect health and safety;
 - b) ensure a full and fair investigation into the complaint;
 - c) implement corrective measures;
 - d) obtain legal advice; or
 - e) inform law enforcement of reasonably suspected criminal activity or serious risk of bodily harm to an individual in keeping with privacy legislation.

9. TIME LIMITATION

- 9.1 The University is committed to addressing complaints of Harassment in a reasonable time frame from the date of the incident(s) on which the complaint is based. The time frame for resolving a complaint may be extended if the delay was incurred in Good Faith or if the delay does not result in prejudice against any of the individuals involved, or where an investigation is required as a result of a WorkSafeBC claim for compensation relating to Harassment.

10. RETALIATION

- 10.1 The University will not tolerate any retaliation, directly or indirectly, or threats of retaliation against anyone who makes a complaint of Harassment or who participates in a process that responds to a complaint. University Community Members who are found to have engaged in such conduct will be subject to sanctions and/or discipline, up to and including Student expulsion from the University or termination of employment.

11. FRIVOLOUS OR VEXATIOUS COMPLAINTS

- 11.1 An investigation may determine that a complaint is not supported or that there is no breach of this policy. Such a finding does not automatically mean that the complaint was frivolous or vexatious.
- 11.2 A frivolous or vexatious complaint is one which:
- a) is based on facts that, even if true, would not suggest a potential breach of this policy;
 - b) is filed in bad faith or for the purpose of harassing or annoying the Respondent or another University Community Member; or

- c) has previously been decided pursuant to this policy, or another administrative or judicial process.

Such complaints in and of themselves are a breach of this policy, and any University Community Member engaged in the presentation or filing of such a complaint may be subject to sanctions and/or discipline, up to and including Student expulsion from the University or termination of employment.

12. RECORDS

- 12.1 Investigative reports and records of proceedings under this policy are confidentially maintained by the Office of Student Affairs or People, Culture & Diversity. All records relating to a complaint will be kept for a period of no less than ten (10) years following the completion of all actions pertaining to a particular incident. After this time, records may continue to be kept on file if deemed necessary by the Office of Student Affairs or People, Culture & Diversity, or will otherwise be confidentially destroyed.
- 12.2 Records are not available to be copied or viewed by University Community Members unless required by this policy, the Procedure or required by law for the purposes of external legal proceedings.

13. DESIGNATED OFFICER

- 13.1 The Vice-President People, Culture & Diversity is the Policy Owner, responsible for the oversight of this Policy. The administration of this Policy and the development, subsequent revision to and operationalization of any associated procedures is the responsibility of the Associate Vice-President, People, Culture & Diversity.

14. REVIEW AND AMENDMENT

- 14.1 This policy and the Procedure will be reviewed annually, as per occupational health and safety law and regulation.
- 14.2 Substantive revisions will not be made to this policy without consultation with the University administration, Capilano Faculty Association, MoveUP and the Capilano Students' Union.

15. RELATED POLICIES AND GUIDANCE

- B.511.1 Discrimination, Bullying and Harassment Procedure
- B.401 Sexual Violence and Misconduct Policy
- B.506 Standards of Conduct Policy
- B.512 Human Rights, Diversity, Inclusion, and Equity Policy
- B.600 Privacy and Access to Information Policy

B.701 Student Code of Conduct Policy

S2003-01 Academic Freedom Policy

Respectful Workplace training for employees and administrators

16. REFERENCES

B.C. Human Rights Code

B.C. Workers Compensation Act

Criminal Code of Canada

Fairness by Design: An Administrative Fairness Assessment Guide. Canadian Council of Parliamentary Ombudsman (2022).