

Great teaching • Great programs • Great future

# When you love what you do, it shows!



## Growing into the future with our communities

People love living in the communities within the Sea-to-Sky Corridor and Capilano College is working to enhance that passion by providing quality educational services.

We are contributing on so many different levels that go beyond the classroom – tourism initiatives, community involvement, hiring locally and promoting literacy programs.

Maintaining a strong standard of excellence is a huge responsibility and it's one that we take seriously. We are continuously enhancing the learning experience for our students and broadening our methods of program delivery. Our partnership with Royal Roads University is just one example of how the College is using flexible learning to assist the tourism industry. Students can take a dual credential program that ladders into RRU's Master of Arts in Leadership and Training program. This unique program combines a five-day residency at Whistler with six months of online learning.

A sense of vibrancy and excitement exists today within the Corridor. It is growing and changing and we want to grow and change along with it. As we move towards 2010, Capilano College and the Sea-to-Sky communities share an unparalleled opportunity to create our own future. Let's work together to establish a unique and dynamic educational legacy that will cater to our learning needs now and for years to come.

Casey Dorin  
Squamish Campus Dean

## New regional development officer named to BCCTLI

**Tim Schoahs** is ready to "test his metal" as the new regional development officer with the B.C. Centre for Tourism Leadership and Innovation (BCCTLI) in Squamish. The Centre is a focal point for province-wide tourism education and innovation.

Acting as a liaison between Capilano College, host of the BCCTLI, and the communities it serves in the Sea-to-Sky Corridor, Tim will be working to support the development of tourism programs and to connect tourism partners within the province.

"I'm excited about working with the College, the Squamish Sustainability Corporation, the Squamish First Nation and other partners towards developing Squamish as a leading North American learning destination," said the former president of Rivers and Oceans Expeditions. "The B.C. Centre for Tourism Leadership and Innovation is providing timely and exciting ways to build capacity in our tourism workforce and I'm looking forward to being a part of it."

With years of experience developing and marketing travel programs around the globe, the new father and Squamish resident is currently working with Capilano College Tourism instructor, **Dr. Brian White**, and students enrolled in the Tourism Leadership program in Whistler. The program is a partnership between Capilano College and Royal Roads University that provides advanced specialized development for tourism industry professionals.

Outside of work and family, Tim is an avid cyclist who regularly participates in Squamish's popular Test of Metal Mountain Bike Festival. He will be working from the new Squamish Adventure Centre, which showcases the positive future of B.C.'s tourism industry.

For more information on the BCCTLI visit [www.bctli.ca](http://www.bctli.ca), or call **604.815.4997**.



Tim Schoahs



Wanda Burgermeister is ready to hit the open road.

## Longtime employee a great contributor

After 23 years of exemplary service, longtime Capilano College employee, **Wanda Burgermeister**, has decided to retire from her role of caretaker for the Squamish campus.

"We're just so grateful for all the work she has done for the College over the years," says Squamish campus dean, **Casey Dorin**. "We really want to wish her all the best in her future endeavours."

Campus supervisor, **Inge Oord**, mirrors Casey's sentiment, adding that Wanda is someone who could always be depended upon.

"She considers the College like her home," Inge says. "Her deep sense of personal pride and ownership with her work will serve as an ongoing example to all those connected with the College."

Wanda and her partner **Keith Biglow** plan on starting their retirement with some much deserved traveling. In the meantime, her coworkers want Wanda to know how much she will be missed when she retires at the end of March.

"If I've brightened up someone's day in those years on the job then that makes me very, very happy," Wanda says.



Bernadine Billy enjoys the best of both the indoor and outdoor worlds in her job with the Squamish Chamber of Commerce Visitor Information Centre.

## College graduate incorporates her culture into her job

**Bernadine Billy** is realizing her dream and embarking on an exciting career in the tourism industry. She currently greets all guests coming through the Squamish Chamber of Commerce Visitor Information Centre and is responsible for organizing familiarization tours.

"What I really love about this industry is that you're constantly busy meeting new and interesting people from all over the world," says the recent graduate of Capilano College's First Nations Tourism Management Cooperative program.

Responsibilities such as welcoming guests, conducting information presentations and hosting cultural experiences come naturally to her.

"The Squamish Nation people are taught to invite people in," she says. "Giving and sharing are a big part of our culture."

Bernadine also takes a keen interest in providing leadership in her community and encourages other Squamish First Nation people to get involved in work opportunities related to tourism. As for her own journey, Bernadine wants to continue her studies and is aiming for a challenging upper management position in the tourism industry.



Charmaine Tener found that Capilano College grads are job ready when they enter the workforce.

## Ample career opportunities in B.C.'s resort management industry

Teaching people in the hospitality industry how to think on their feet was a particular passion of former Capilano College Destination Resort Management (DRM) instructor, **Charmaine Tener**.

Charmaine began teaching with the College while in her former role as director of Human Resources for the Fairmont Chateau Whistler. The Fairmont is an active supporter of the DRM program and continues to provide valuable industry feedback.

"We felt an urgent responsibility to get involved in helping to build the next wave of potential employees for our industry," explains Fairmont general manager, **Paul Tormey**.

The DRM program is designed to help students understand the daily operational issues that occur behind the scenes in a hospitality business. Students gain an ability to adapt quickly to new hospitality education systems while also learning to work with people with all levels of training.

"The combination of practical work experience and education really sets up the students for exponential growth when they go out into the industry," says Charmaine, who taught in B.C.'s post-secondary system for 10 years. "These students can hit the ground running when they graduate."

For more information, visit [www.capcollege.bc.ca/squamish](http://www.capcollege.bc.ca/squamish), e-mail [drmco-op@capcollege.bc.ca](mailto:drmco-op@capcollege.bc.ca), or call **604.892.5322**.

## Wilderness Leadership program sets the stage for success

College alumnus, **Josh Fairbrother**, firmly believes that in order to be happy, a person must really love what they do.

Josh graduated in 2003 from the Capilano College Wilderness Leadership certificate program and is currently working with a number of touring companies in the Sea-to-Sky Corridor.

"The Wilderness Leadership program is the single most important educational pursuit I've done in my life," he explains. "I was employable the day I graduated."

As a result, Josh is quickly building up a significant number of hours of wilderness leadership experience conducting mountaineering and snowmobile guiding and white water kayaking and canoeing tours.

"Josh demonstrated all the necessary leadership skills and safety training from day one," says **Elliot Moses**, owner and operator of Whistler Eco Tours. "He does it all for us."



Wilderness Leadership grad, Josh Fairbrother, says he was employable the day he graduated.

The avid outdoorsman credits the positive learning environment of the program as being formative and inspiring.

"The instructors are extremely knowledgeable," he says. "They give you all the critical skills and confidence that you need to go out there and be the best leader that you can be in an outdoor setting."

For more information on the Wilderness Leadership program, visit [www.capcollege.bc.ca/programs/wilderness](http://www.capcollege.bc.ca/programs/wilderness), e-mail [wlp@capcollege.bc.ca](mailto:wlp@capcollege.bc.ca), or call **604.604.986.1911**, local **5817**.



## Partnership agreement to benefit Howe Sound communities

Representatives on hand for the signing of a memorandum of understanding (MOU) at the new Squamish Adventure Centre are, from left: Squamish Mayor **Ian Sutherland**, **Gord Prescott**, president of the Squamish Chamber of Commerce; Capilano College president, **Dr. Greg Lee**; Capilano College Squamish campus dean, **Casey Dorin**; **Brent Leigh**, managing director of the Squamish Sustainability Corporation; and **Terry Hood**, manager of the B.C. Centre for Tourism Leadership and Innovation. The new agreement focuses on partnership and will see the four parties working together to effectively develop Squamish into a world-class tourism destination. It will also support an integrated action plan involving all key stakeholders.