

# RETAIL OPERATIONS CERTIFICATE



# BUILD RETAIL BUSINESS SKILLS

In the program, you'll develop the skills to take your career to the next level, training in essential retail business operations. You'll take courses in people management, leadership, operations strategy, merchandising, and test your creative side in retail innovation.

## GAIN CREDITS FOR BUSINESS PROGRAMS

After graduating from the certificate program, you'll have the skills and credits to either go into the workforce with your new skills or continue your studies in CapU's business administration degree or diploma programs.

## STUDY PART-TIME IN-PERSON

This flexible eight-month certificate is delivered part-time at our main North Vancouver campus. In class, you'll receive support and mentorship from experienced CapU instructors who want you to succeed.

## ADMISSION REQUIREMENTS

- B.C. secondary school graduation (Grade 12) or equivalent

## PROGRAM

### Retail Operations Certificate

8 months | Part-time | Starts in September or January

## CAREER PATHS

- Assistant store manager
- Regional manager
- Retail associate
- Retail manager
- Retail shift supervisor
- Retail department manager
- Sales professional
- Store manager trainee

[CAPILANO.CA/RETAIL-OPERATIONS](https://capilano.ca/retail-operations)

2055 PURCELL WAY, NORTH VANCOUVER, B.C.



**CAPILANO**  
UNIVERSITY