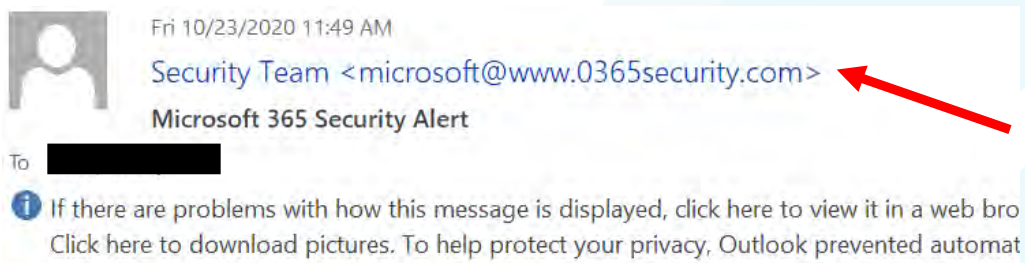


Spot a Phishing Email

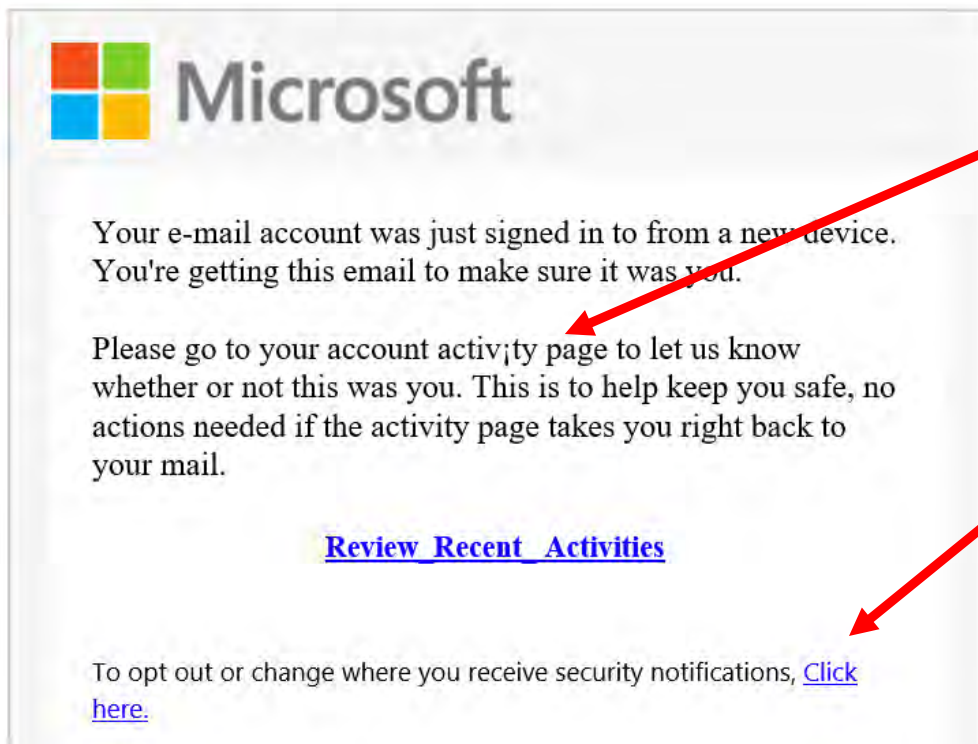
Phishing emails can be very convincing. They often include logos and other graphics from legitimate organizations to trick you. In some cases, they may target you by impersonating a service you are already subscribed to. The example below is a typical phish email that appears legitimate at first glance but is actually a phishing attempt. Before you click on links or open attachments within an email, stop and look carefully to verify legitimacy.



Suspicious "From" address: A "www" after @ symbol is uncommon. Most Microsoft emails would come from "@microsoft.com"

External message: Use caution.

External message flag: While this is not always an indicator of a malicious email, it does remind you the email is from outside the organization



Spelling & Grammar: There is a spelling error (incorrectly inserted exclamation point). Spelling and grammar issues are often an indicator of phishing attempts

Call to Action: Phishing attempts almost always contain some form of call to action such as an urgent request for reply or request to click on a link